

Contact information and websites

IDEA Data and Research Office:

501.683.7219

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501.682.4221

DIS/APSCN Help Desk:

501.682.HELP (4357) Option 3

1.800.435.7989 Option 3

- A Call Center representative will answer your call. If the representative is unable to answer your question or resolve your problem, then it will be logged in the Call Center database and assigned to a technician.

E-mail Contact available 24 hours a day:

DIS.CallCenter@arkansas.gov

- Please include your phone number and agency and a Call Center representative will reply to your email message within 24 hours. If the representative is unable to answer your question, it will be logged into the Call Center database and assigned to a technician.

Department of Information Systems Homepage

<http://www.dis.arkansas.gov/>

Special Education Homepage

<http://arksped.k12.ar.us/>

- Click on Data and Research and go to the Supporting Documentation for access to APSCN user guides and data dictionaries
- Click on My SPED resource to review data already entered in via APSCN
- SPED Commissioner memo's

APSCN Homepage

<http://www.apscn.org>

- Click on SIS for online SIS manual

- Click on other links for Special Education Homepage and go to Data and Research for user guides and data dictionaries
- Click on other links for all commissioner memos